

Parish Council Bus User Survey

Please provide contact details so that clarification may be sought if necessary. Details will not be passed to any 3rd party and will only be used to contact you for the purposes of this survey. They will be deleted when no longer required for this purpose unless you choose to remain subscribed to any Parish Council communications which you can do here: <https://www.walsham-le-willows.org/parish-council-email-subscriptions/>

* Indicates required question

1. Email *

2. Full name *

3. Address *

4. Telephone

Your household requirement for Bus Services

Purpose is to gather as much specific information as possible to illustrate how withdrawal of services impacts your household and to try to influence the longer term decisions that will be taken later in the year for the benefit of the greatest number of people.

Please complete the form as many times as required for each of the specific journeys that you or your household make regularly (based on your usage of the previously established timetable before it was altered). This is so we get a picture for each individual user in your household.

So for example, complete one form for two children using same service with same departure and return times from Walsham le Willows to same destination and back. Complete another form if for example, you use the bus for work with slightly different departure and/or return times, destination, days etc.

The question about the impact on you and/or your family is key to illustrating the disruption that has been & would be caused if services are not reinstated.

Please get anyone you else know who uses, or whose household uses, bus services to do likewise. The more complete picture we have the better when it comes to lobbying for retention of services.

If you have any questions then please contact the parish clerk at parishclerk@walsham-le-willows.org or on 01359 259 794

5. Day(s) of week bus service is needed *

Check all that apply.

- Monday
- Tuesday
- Wednesday
- Thursday
- Friday
- Saturday
- Sunday

6. Departure stop. Which do you usually depart from in Walsham le Willows? If not departing from Walsham le Willows please state from where you depart. *

Check all that apply.

- Four Ashes
 Palmer Street
 Finningham Road (or The Street?)
 Six Bells
 Other: _____

7. Ideal departure time *

Example: 8:30 AM

8. Destination *

9. Ideal return time *

Example: 8:30 AM

10. Purpose of travel for this journey- if other please specify *

Mark only one oval.

- Work
 School
 College
 Shopping
 Other: _____

11. How many in your household use this exact same service (i.e. same day(s), departures and return times, destination, purpose) *

Mark only one oval.

1

2

3

4

5

Other: _____

12. Please explain the impact on you if the service is not available at the time you require it

Other Specific Questions

Your view on these potential options will assist the Parish Council, District and County Councillors in any representations they are making on your behalf to improve the service.

13. Would you be willing to pay more if this was the only option for keeping the service? *

Mark only one oval.

Yes

No

14. If no please can you say why?

15. Would you be willing to pay for a season ticket up front (assuming the cost per ^{*} journey would be reduced)?

Mark only one oval.

Yes

No

16. If no please can you say why?

17. If it formed part of an overall solution (maybe for buses during the day or at ^{*} weekends) would you be interested in a mini bus shuttle service that goes from Walsham to Stanton to meet the Stanton to Bury buses?

Mark only one oval.

Yes

No

18. If no can you please say why?

Any other comment or representation?

Please include details of any communications with the bus companies or SCC if you wish to do so.

19. Please tell us anything else that you feel is not covered by other questions.

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